

# ACL 2018 – Online Information

## Everything Festival Related

[www.acfestival.com](http://www.acfestival.com)

Rules, allowed/prohibited items, etc.

## Everything Park & City Related

[www.austintexas.gov/parkevents](http://www.austintexas.gov/parkevents)

- Contains 3 calendar entries for load in plus 2 event weekends (**right side of page**)
- Park open closed map - [map](#) (**left side of page**)

The screenshot shows the Austin Parks & Recreation website. On the left is a navigation menu with links for Home, About, Services, Programs, Media, Locations, Projects, and FAQ. The main content area features a header for 'AUSTIN PARKS & RECREATION' with the tagline 'Cultural Places, Natural Spaces'. Below this is a section titled 'PARKS SPECIAL EVENTS, PICNIC/FACILITY RESERVATIONS, AND FILMING' which includes a 'CLICK HERE' button and links to 'Online Calendar', 'Policies & Procedures', 'Picnic Sites & Maps', 'Filming Permits', 'Event Facility Guides', and 'Permit Information'. There are also sections for 'Office and Payment Hours', 'PHOTO GALLERY' (with a highlighted image of 'ZILKER PARK SCHEDULE'), 'TOP CONTENT', 'UPCOMING EVENTS' (listing 'Austin City Limits Music Festival - Weekend 1' and 'Austin City Limits Music Festival - Weekend 2'), and 'CONTACT INFO'.

- *Direct links to documents included in the above centralized postings:*
  - Weekend 1 - <http://austintexas.gov/event/austin-city-limits-2018-weekend-1>
  - Weekend 2 - <http://austintexas.gov/event/austin-city-limits-2018-weekend-2>
  - *Informational pdfs in each of the event weekend entries include:*
    - [Open/Closed Area Impact Map - Park Use](#)
    - [Barton Springs Pool - User Access Map](#)
    - [Barton Springs Road, Toomey/Sterzing Area](#)
    - Road Closure, Taxi, TNC and Drop Off Area Overview Map
    - Bike Route Map
    - [Barton Springs Pool website](#) also contains the access routes map for event days

## Just the Transportation Stuff

[www.austintexas.gov/ace](http://www.austintexas.gov/ace)

- *The direct links contained at the site are noted below for direct access.*
- <http://austintexas.gov/event/austin-city-limits-festival-oct-5-oct-7>
- <http://austintexas.gov/event/austin-city-limits-festival-oct-12-oct-14>

|   |  |
|---|--|
| <b>Event Details and Closure Periods</b>                          | <ul style="list-style-type: none"> <li>• Event Dates: <ul style="list-style-type: none"> <li>▪ October 5-7, October 12-14</li> </ul> </li> <li>• Amplified Sound: <ul style="list-style-type: none"> <li>▪ Daily sound checks: 10 am</li> <li>▪ Event sound hours are: 11 am – 10 pm daily</li> <li>▪ The City Music office will be conducting a sound check on the south stage on Thursday, October 4<sup>th</sup>.</li> </ul> </li> <li>• Food vending is available on site.</li> <li>• Smoking/vaping is <b>prohibited</b> at this event on park grounds.</li> <li>• Allowed/prohibited items list is found on the event website. <ul style="list-style-type: none"> <li>○ <i>NOTE – there are smaller bag size restrictions this year – see the festival FAQ site – allowed and prohibited items.</i></li> </ul> </li> </ul>   |
| <b>Zilker Park And <a href="#">Barton Spring Pool</a> Details</b> | <ul style="list-style-type: none"> <li>• Barton Springs Pool is open AT ALL TIMES during normal hours. <ul style="list-style-type: none"> <li>○ <a href="http://www.austintexas.gov/department/barton-springs-pool">http://www.austintexas.gov/department/barton-springs-pool</a></li> </ul> </li> <li>• <b>OPEN AREAS – pre-event days, and in between event weekends</b> <ul style="list-style-type: none"> <li>○ Zilker Park – Picnic Areas, Playscape (South of Barton Springs Road), Barton Springs Pool</li> <li>○ Facilities – Nature Center, Botanical Gardens, Splash Exhibit</li> <li>○ In addition, Auditorium Shores and Butler Park will be open.</li> </ul> </li> </ul>  |
| <b>Neighborhood Patrol</b>  | Dedicated APD officers are patrolling and ticketing in the entire event and surrounding area. Call in parking violations to the event operations center call-in line (see number below).   |
| <b>Neighborhood Call-In Line</b>                                  | <b>512-806-7906, or 311</b>  |
| <b>Parking Management and Enforcement</b>                         | <p style="background-color: yellow;">There is NO on site, or adjacent parking. <b>Free</b> shuttles are provide to the event.</p> <p><b>Parking Restriction Signage</b></p> <ul style="list-style-type: none"> <li>• NO PARKING SIGNAGE will be installed in advance to allow time required for installation, and review/corrections prior to event days.</li> <li>• <b>These signs are valid upon installation, PLEASE ADHERE TO THE SIGNAGE.</b></li> <li>• <b>The restricted parking area signage will stay UP in between weekends. They remain valid during this time period, but APD will not be actively patrolling between event weekends.</b> <ul style="list-style-type: none"> <li>○ Extensive restricted parking is installed in Zilker, Bouldin and Barton Hills with active ticketing.</li> <li>○ City of Rollingwood has no parking zones in effect as well. See City of Rollingwood website.</li> <li>○ Barton Springs Road will close at Sterzing this year – no traffic allowed past Sterzing to Azie Morton area. All traffic on Barton Springs from Lamar to Sterzing should be local traffic only.</li> </ul> </li> <li>• Drop off zone near Austin High.</li> <li>• <b><i>TIP!</i></b> - <i>If you need additional parking – park your OWN vehicle in LEGAL on</i></li> </ul> |

|                            |  |
|----------------------------|--|
|                            | <i>street parking, and save a driveway for guests.</i>   |
| <b>General Violations</b>  | <ul style="list-style-type: none"> <li>• Examples of what to call in.... <ul style="list-style-type: none"> <li>○ Parking within 30' of the approach to a stop sign.</li> <li>○ Parking or blocking within <b>15' of a fire hydrant.</b></li> <li>○ Parking left wheel to curb. (cars parked facing against traffic).</li> <li>○ If a car blocks <b>YOUR</b> driveway. Some neighbors may permit people to block their OWN driveway.</li> <li>○ Illegal vending/sales questions in the immediate festival area.</li> <li>○ <b>REMINDER: Make a quick note of the vehicle's color, make and model before you call!</b></li> </ul> </li> </ul> |
| <b>Dockless Devices</b>    | <p>Dockless devices can be reported via the Austin 311 app <a href="#">using the 'Other' SR and mention bike/scooter.</a></p> <p>When reporting – it is helpful to have the exact location, and an image of the issue. The 311 APP is most helpful for this purpose as it allows you to geolocate the position of the complaint, and attach an image. <a href="#">See more information!</a></p>  |
| <b>Shuttles</b>            | <b>Free</b> festival shuttles run from downtown at Republic Square Park to the site! 2018 again features a dedicated entry gate for shuttle riders.  |
| <b>ADA</b>                 | Shuttles are ADA compliant! Limited ADA parking first-come first-served is available via the Mopac side. All cars must have current valid ADA tags or plates displayed.  |
| <b>Biking/ Hiking</b>      | <p>Bike racks are located in the park outside of both entry areas. See the <a href="#">festival website</a> for details on specific locations! Bring your own lock! Make sure your bike has reflectors/ and to wear reflective gear.</p> <p style="text-align: center;"><a href="http://www.austintexas.gov/bicycle">http://www.austintexas.gov/bicycle</a></p> <p style="text-align: center;"><a href="http://www.austintexas.gov/page/trail-directory">http://www.austintexas.gov/page/trail-directory</a></p>   |
| <b>Low Flying Aircraft</b> | <p>FAA <b>low flying aircraft information.</b> The San Antonio Flight Standards District Office (FSDO) is the office that would take complaints about safety violations. That number is (800) 292-2023.</p> <p><b>The FAA does not, however, take calls regarding nuisance complaints.</b> <b>Nuisance/aircraft noise complaints</b> would go to the Aviation Department. Stephen Dick <a href="mailto:Stephen.dick@austintexas.gov">Stephen.dick@austintexas.gov</a> would be the point of contact for those. Number is (512) 530-5541.</p>   |



- 311 app is the proper tool for dockless device reporting (scooters, dockless bikes, or similar).
- Submit 311 requests for dockless devices that are blocking, impeding or causing safety issues in the City. This will allow the city to have a documented record of issues regarding operations. 311 has a very helpful app to aid in reporting.

**Prepare to use the app:**

- Download the Austin 311 app to your smartphone (see links below) – or go to your phone’s app store.
- You can choose to put in your information and email to receive a copy of the report.

**Using the app:**

1. Open the app
2. Select “**new request**” in the top left
3. Scroll to the bottom – **choose “other”**
4. **Select “request for service”**
5. Using the photo feature, take a clear image of the device from enough distance that shows the issue, and identifies the device. *Not too close, not too far away!*
6. Hit location, and use the phones GPS feature to report the location. The GPS icon in the top right will identify your current location.
7. You can type a few notes if warranted, and then hit submit.

**For Apple devices:**



**For Android Phones**



Online reporting - <https://austin-csrprodcwi.motorolasolutions.com/Home.mvc/Index>