

ACL 2019 – Online Information

Everything Festival Related

www.aclfestival.com

Rules, allowed/prohibited items, etc.

Everything Park & City Related

www.austintexas.gov/parkevents

Department Home

Parks Special Events, Picnic/Facility Reservations, and Filming

Picnic Sites / Shelters

Facilities

Filming / Photography

Concession, Fitness/Training Permits

Special Events

Advisory / Resource Info

ACL
Zilker Park Area Schedule

AUSTIN PARKS RECREATION
Cultural Places, Natural Spaces

PARKS SPECIAL EVENTS, PICNIC/FACILITY RESERVATIONS, AND FILMING

The Office of Special Events coordinates reservations and filming requests at identified facility and picnic sites within the Austin parks system. The system offers 3 building facilities, 35 picnic Areas in 22 parks and unlimited recreation opportunities! Our picnic sites and event facilities are ideal places for weddings, family reunions, birthday and anniversary celebrations and company events.

To inquire about a **recreation center**, please contact the recreation center directly.

To inquire about **baseball and other field areas** contact athletics, 512-978-2670.

CLICK HERE

- Online Calendar
- Policies & Procedures
- Picnic Sites & Maps
- Filming Permits
- Event Facility Guides
- Permit Information

Office and Payment Hours

- Monday - Friday: 8:30 a.m. - 4:30 p.m., except City holidays.
- Saturday and Sunday: Closed
- **Payment Types Accepted:**
- Anytime: Online (see online payment guide)
- Anytime: Cash, or Money Order
- More than 14 days from the permit/rental date: Check

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TOP CONTENT

- ★ Barton Springs Pool
- ★ Pools & Splash Pads
- ★ Zilker Metropolitan Park
- ★ Austin Nature & Science Center
- ★ Golf ATX

UPCOMING EVENTS

Livestrong Six10k
Sep. 22, 2019

Texas Craft Brewer's Festival
Sep. 28, 2019

ACL Load In Period - Zilker Access Map
Oct. 04, 2019

Austin City Limits Music Festival - Weekend 1 & 2
Oct. 04, 2019

Zilker Holiday Tree Lighting Ceremony
Dec. 01, 2019

MORE EVENTS

CONTACT INFO

Phone: 512-974-6797
Fax: 512-974-6756
Email:
Physical Address:
200 S. Lamar St.
Austin, TX 78704
See Map

Park access map - [map](#)

Contains calendar for load in plus the event

- *Direct links to documents included in the above centralized postings:*
 - <http://austintexas.gov/event/austin-city-limits-music-festival-weekend-1-2>
 - *Informational pdfs in the event weekend entries include:*
 - [Open/Closed Area Impact Map - Park Use](#)
 - [Barton Springs Road, Toomey/Sterzing Area](#)
 - Road Closures, Taxi, TNC and Drop Off Area Overview Map
 - [Barton Springs Pool - User Access Map](#)
 - [Bike Route Map](#)

Just the Transportation Stuff

www.austintexas.gov/ace

- *The direct links contained at the site are noted below for direct access.*
- <http://austintexas.gov/event/austin-city-limits-festival-oct-4-oct-6>
- <http://austintexas.gov/event/austin-city-limits-festival-oct-11-oct-13>

<p>Event Details and Closure Periods</p>	<ul style="list-style-type: none"> • Event Dates: <ul style="list-style-type: none"> ▪ October 4-6, October 11-13 • Amplified Sound: <ul style="list-style-type: none"> ▪ Daily sound checks: 10 am ▪ Event sound hours are: 11 am – 10 pm daily ▪ The City Music office will be conducting a sound check on the south stage on Thursday, October 4th. • Food vending is available on site. • Smoking/vaping is prohibited at this event on park grounds. • Allowed/prohibited items list is found on the event website. • <i>NOTE – there are smaller bag size restrictions this year – see the festival FAQ site – allowed and prohibited items.</i>
<p>Zilker Park And Barton Spring Pool Details</p>	<ul style="list-style-type: none"> • Barton Springs Pool is open AT ALL TIMES during normal hours. <ul style="list-style-type: none"> ○ http://www.austintexas.gov/department/barton-springs-pool • OPEN AREAS – pre-event days, and in between event weekends <ul style="list-style-type: none"> ○ Zilker Park – Picnic Areas, Playscape (South of Barton Springs Road), Barton Springs Pool ○ Facilities – Nature Center, Botanical Gardens, Splash Exhibit ○ In addition, Auditorium Shores and Butler Park will be open.
<p>Neighborhood Patrol</p>	<p>Dedicated APD officers are patrolling and ticketing in the entire event and surrounding area. Call in parking violations to the event operations center call-in line (see number below).</p>
<p>Neighborhood Call-In Line</p>	<p style="text-align: center;">512-806-7903, or 311</p>
<p>Parking Management and Enforcement</p>	<p>Free shuttles are provide to the event.</p> <p>Parking Restriction Signage</p> <ul style="list-style-type: none"> • “NO PARKING SIGNAGE” will be installed in advance to allow time required for installation, and review/corrections prior to event days. • These signs are valid upon installation, PLEASE ADHERE TO THE SIGNAGE. • The restricted parking area signage will stay UP in between weekends. They remain valid during this time period, but APD will not be actively patrolling between event weekends. <ul style="list-style-type: none"> ○ Extensive restricted parking is installed in Zilker, Bouldin and Barton Hills with active ticketing. ○ City of Rollingwood has no parking zones in effect as well. See City of Rollingwood website. ○ Barton Springs Road will close at Sterzing this year – no traffic allowed past Sterzing to Azie Morton area. All traffic on Barton Springs from Lamar to Sterzing should be local traffic only. • Drop off zones near Austin High, Wallingwood, and Lee Barton Roads. • <i>TIP!</i> - <i>If you need additional parking – park your OWN vehicle in LEGAL on street parking, and save a driveway for guests.</i>

<p>General Violations</p>	<ul style="list-style-type: none"> • Examples of what to call in.... ○ Parking within 30’ of the approach to a stop sign. ○ Parking or blocking within 15’ of a fire hydrant. ○ Parking left wheel to curb. (cars parked facing against traffic). ○ If a car blocks YOUR driveway. Some neighbors may permit people to block their OWN driveway. ○ Illegal vending/sales questions in the immediate festival area. ○ REMINDER: Make a quick note of the vehicle’s color, make and model before you call!
<p>Dockless Devices</p>	<p>Dockless devices can be reported via the Austin 311 app using the ‘Other’ SR and mention bike/scooter.</p> <p>When reporting – it is helpful to have the exact location, and an image of the issue. The 311 APP is most helpful for this purpose as it allows you to geolocate the position of the complaint, and attach an image. See more information!</p>
<p>Shuttles</p>	<p>Free festival shuttles run from downtown at Republic Square Park to the site!</p>
<p>ADA</p>	<p>Shuttles are ADA compliant! Limited ADA parking first-come first-served is available via the Mopac side. All cars must have current valid ADA tags or plates displayed.</p>
<p>Biking/ Hiking</p>	<p>Bike racks are located in the park outside of both entry areas. See the festival website for details on specific locations! Bring your own lock! Make sure you bike has reflectors/ and to wear reflective gear.</p> <p style="text-align: center;">http://www.austintexas.gov/bicycle</p> <p style="text-align: center;">http://www.austintexas.gov/page/trail-directory</p>
<p>Low Flying Aircraft</p>	<p>FAA low flying aircraft information. The San Antonio Flight Standards District Office (FSDO) is the office that would take complaints about safety violations. That number is (800) 292-2023.</p> <p>The FAA does not, however, take calls regarding nuisance complaints. Nuisance/aircraft noise complaints would go to the Aviation Department. Stephen Dick Stephen.dick@austintexas.gov would be the point of contact for those. Number is (512) 530-5541.</p>



- 311 app is the proper tool for dockless device reporting (scooters, dockless bikes, or similar).
- Submit 311 requests for dockless devices that are blocking, impeding or causing safety issues in the City. This will allow the city to have a documented record of issues regarding operations. 311 has a very helpful app to aid in reporting.

Prepare to use the app:

- Download the Austin 311 app to your smartphone (see links below) – or go to your phone’s app store.
- You can choose to put in your information and email to receive a copy of the report.

Using the app:

1. Open the app
2. Select “**new request**” in the top left
3. Scroll to the bottom – **choose “other”**
4. **Select “request for service”**
5. Using the photo feature, take a clear image of the device from enough distance that shows the issue, and identifies the device. *Not too close, not too far away!*
6. Hit location, and use the phones GPS feature to report the location. The GPS icon in the top right will identify your current location.
7. You can type a few notes if warranted, and then hit submit.

For Apple devices:



For Android Phones



Online reporting - <https://austin-csrprodcwi.motorolasolutions.com/Home.mvc/Index>